

COMPUTER SUPPORT SPECIALISTS

ANNUAL WAGES

ENTRY: \$34,800
MEDIAN: \$50,700
HIGH: \$63,400

HOURLY WAGES

ENTRY: \$16.75
MEDIAN: \$24.36
HIGH: \$30.50

EDUCATION AT ENTRY LEVEL

SOME COLLEGE
OR ASSOCIATE'S
DEGREE

 THE AUSTIN MSA PROJECTS TO NEED OVER **10,699** COMPUTER USER SUPPORT SPECIALISTS BY 2031. WILL YOU BE ONE?

JOB DUTIES

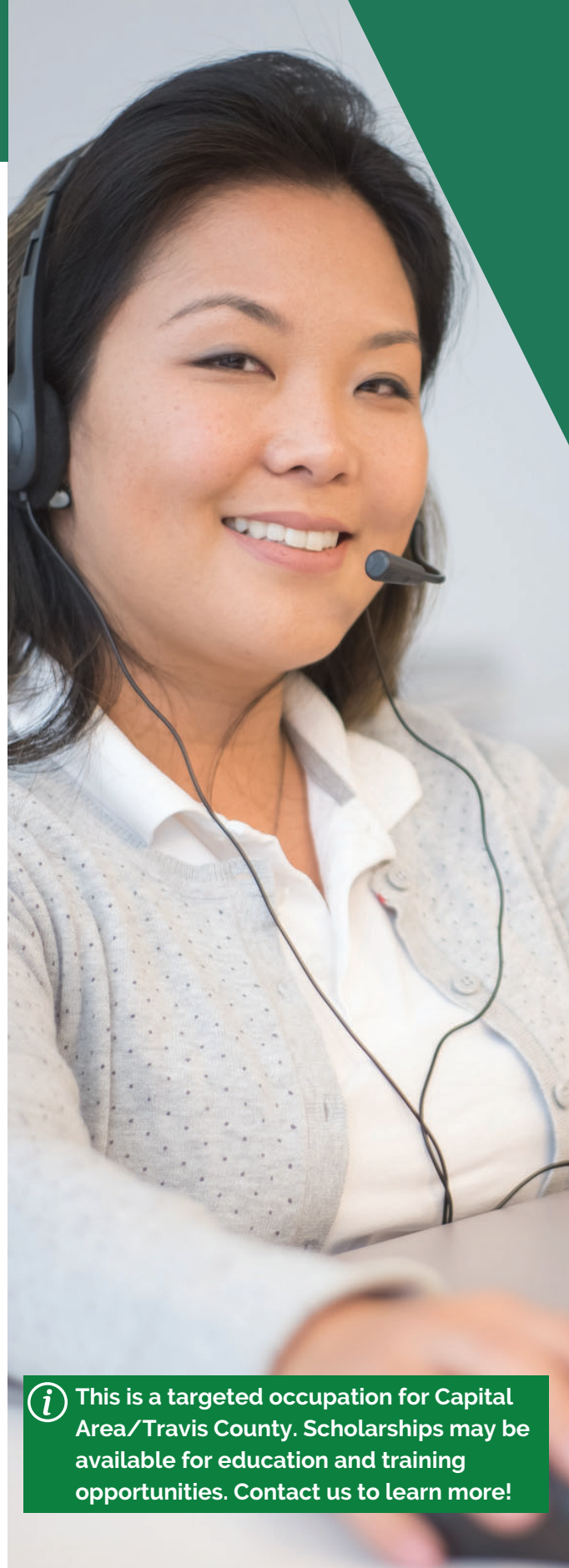
- Answer user inquiries regarding computer software or hardware operation to resolve problems.
- Oversee the daily performance of computer systems.
- Read technical manuals, confer with users, or conduct computer diagnostics to investigate and resolve problems or to provide technical assistance and support.


YOU WILL THRIVE IN THIS POSITION IF...

- You like working on practical, hands-on problems and coming up with solutions.
- You have a high stress tolerance.
- Analytical thinking is a strong suit.
- You have strong attention to detail.
- You are dependable and have integrity.
- You are adaptable/flexible.
- You can cooperate on a team.



**SCAN TO WATCH A VIDEO
ABOUT THIS CAREER PATHWAY**



 This is a targeted occupation for Capital Area/Travis County. Scholarships may be available for education and training opportunities. Contact us to learn more!

Data Sources

SOC: 15-1232

O'Net, JobsEq, 2021

Texas Workforce Commission, 2021

Prepared by Workforce Solutions Capital Area

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HOW TO GET STARTED IN THIS CAREER PATHWAY



Take language, math and science classes while in school



Participate in coding camps and hack-a-thons

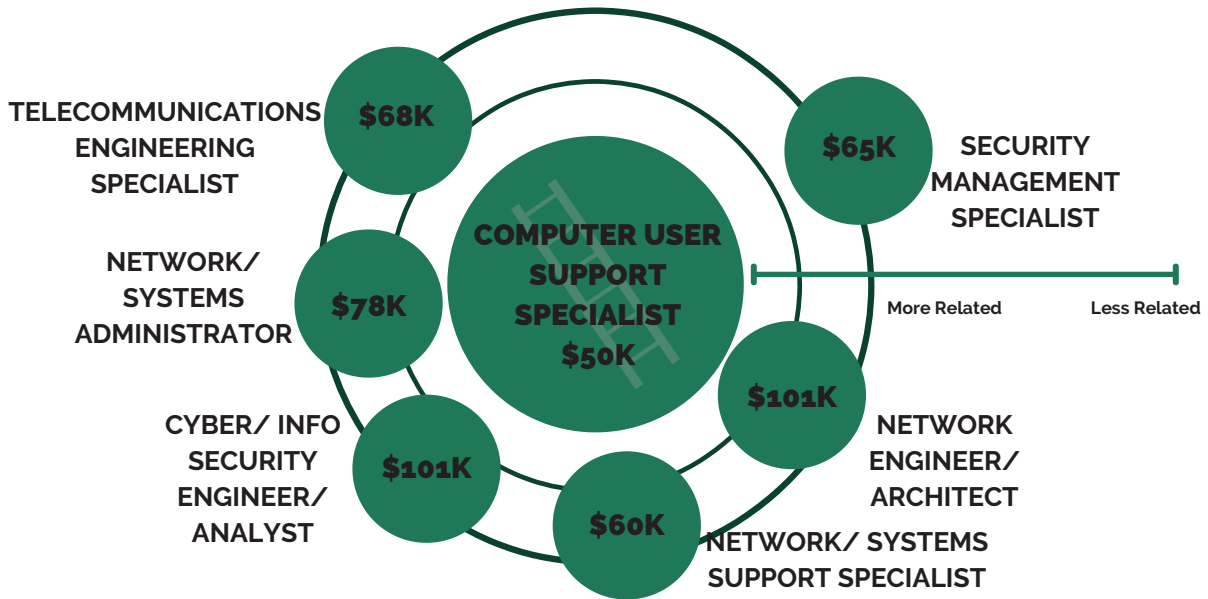


Find a job or internship to build your customer service skills. **Register at workintexas.com**



Complete a personality test or explore more high-demand careers. **Scan the code to get started!**

RELATED JOBS WITH MEDIAN SALARY



WHAT IS SOMETHING NEW YOU LEARNED ABOUT THIS CAREER?
