BUSINESS AND INDUSTRY HOSPITALITY AND TOURISM

HOTEL, MOTEL AND RESORT CLERKS

ANNUAL WAGES

ENTRY: \$19,500

HIGH: \$28,600

MEDIAN: \$26,300

HOURLY WAGES

ENTRY: \$9.40 MEDIAN: \$12.65 HIGH: \$13.76 AT ENTRY LEVEL HIGH SCHOOL DIPLOMA / EQUIVALENT

EDUCATION

THE AUSTIN MSA PROJECTS TO NEED OVER **3,665 HOTEL, MOTEL, AND RESORT CLERKS BY 2031.** WILL YOU BE ONE?

JOB DUTIES

- Accommodate hotel, motel, and resort patrons by registering and assigning rooms to guests, issuing room keys or cards, transmitting and receiving messages, keeping records of occupied rooms and guests' accounts, making and confirming reservations, and presenting statements to and collecting payments from departing guests.
- Greet, register, and assign rooms to guests of hotels or motels.
- Contact housekeeping or maintenance staff when guests report problems.

YOU WILL THRIVE IN THIS POSITION IF...

- You like activities that include data, detail, and regular routines.
- You like talking to others and listening, not interrupting, and asking good questions.
- You notice when problems happens and find a solution.



SCAN TO WATCH A VIDEO ABOUT THIS CAREER PATHWAY



Data Sources SOC: 43-4081 O'Net, JobsEq, 2021 Texas Workforce Commission, 2021

Prepared by Workforce Solutions Capital Area

A proud partner of the American Job Center Network. Workforce Solutions Capital Area is an equal opportunity employer/program. Auxiliary aids and services are available, upon request, to persons with disabilities. Relay Texas: 1.800.735.2969 (TDD) / 711 (Voice).

HOTEL, MOTEL, AND RESORT CLERKS

HOW TO GET STARTED IN THIS CAREER PATHWAY



Take customer service, government, computer, and english language classes



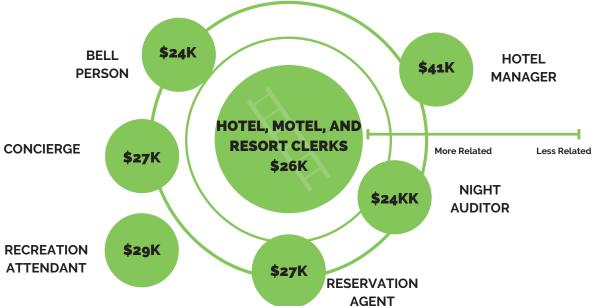
Conduct an informational interview with someone in this career



Find a part-time job or internship with a local vet clinic. Register at workintexas.com

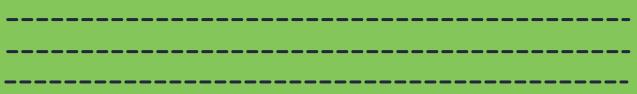


Complete a personality test or explore more high-demand careers. **Scan the code to get started!**



RELATED JOBS WITH MEDIAN SALARY

WHAT IS SOMETHING NEW YOU LEARNED ABOUT THIS CAREER?



Prepared by Workforce Solutions Capital Area

Data Sources SOC: 43-4081 O'Net, JobsEq, 2021 Texas Workforce Commission, 2021 Labor Insight - Burning Glass Technologies

A proud partner of the American Job Center Network. Workforce Solutions Capital Area an equal opportunity employer/program. Auxiliary aids and services are available, upon request, to persons with disabilities. Relay Texas: 1.800.735.2969 (TDD) / 711 (Voice).