

## Finance Cluster



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# Claims Adjusters, Examiners and Investigators

Accidents happen. That's why it's important to have insurance. But insurance claims can get confusing as when drivers disagree about who hit who. Someone needs to investigate the insurance claim to figure out who should pay the damages. The investigator looks for the truth when there's a disagreement about who is legally responsible or when criminal activity is suspected. In other situations, adjusters and examiners are the ones who deal with insurance claims.

If you are interested in doing detective work to reconstruct accidents, a career as a **claims adjuster, examiner or investigator** may be for you.

**Claims adjusters, examiners and investigators work behind the scenes, usually for insurance companies or agencies, to make sure that insurance customers claiming payment get the money they're entitled to receive.**

### Are You Ready To...?

- Interview eyewitnesses and experts
- Consult police departments, fire departments and hospitals
- Search databases for background information
- Inspect property
- Negotiate settlements

### It Helps To Be...

A strong, critical thinker with great interpersonal skills and an interest in detective work.

### A Day In The Life...

- Communicate technical information
- Compile information through interviews
- Confer with prosecuting attorney
- Investigate insurance claims
- Maintain insurance records
- Maintain records, reports or files
- Note discrepancies in financial records

### Salary and Opportunity in the Austin-area

**Median Hourly Wage: \$25.08**

*That comes out to more than \$52,167 a year.*

**In 2016, we had 1,916 Claims Adjusters, Examiners and Investigators. By 2026, we'll need 1,930.**

*Could you be one of the 14?*

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# Claims Adjusters, Examiners and Investigators

## After High School...

In addition to a high school diploma, many employers prefer to hire claims adjusters, examiners and investigators with a **bachelor's degree**.



## Top 5 Industries for Claims Adjusters, Examiners and Investigators

1. Insurance Carriers
2. Agencies, Brokerages and Other Insurance Related Activities
3. Federal Government
4. State Government
5. Employment Services

## Related College Majors

- Architecture
- Business Administration and Management
- Finance
- Insurance
- Real Estate

## Related Industry Certifications

- Accredited Accident Reconstructionist
- Associate Insurance Data Manager
- Associate in Claims
- Associate in Information Technology
- Associate in Insurance Services

## Related Careers

- Actuaries
- Cost Estimators
- Financial Managers
- Insurance Sales Agents
- Insurance Underwriters
- Real Estate Appraisers

For more Career Profiles, visit our website:

[http://www.wfscapitalarea.com/YouthServices/  
CareerPlanning.aspx](http://www.wfscapitalarea.com/YouthServices/CareerPlanning.aspx).

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