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## **Workforce Solutions Capital Area Child Care Provider News**

**You're invited to the March Provider Advisory Council Meeting**

Provider Advisory Council Meetings provide a way for Child Care Services providers to stay connected and up-to-date with news and information. We welcome your suggestions for agenda items. Please plan to join us for the next Provider Advisory Council Meeting:

**Thursday, March 26, 2020**

11:30 a.m. - 1:30 p.m.  
Workforce Solutions Capital Area North  
9001 N IH 35, Suite 110C  
Austin, TX 78753  
Room 133

**Please RSVP by March 15, 2020**

**Note: Lunch will only be provided for those who RSVP**

### **Texas Rising Star Achievements**

#### **Join us in congratulating...**

New Texas Rising Star Providers

- Happy Hearts Bilingual LC #2
- Westlake Hills Presbyterian
- KIPP Austin South CCC EAC YMCA

Thank you for all of your hard work and dedication to the children and families in Travis County!

### **Training Calendar available through September 2020**

We appreciate your patience while we got the 2020 child care training calendar up and running. The calendar is now available on our website through September 2020 at no cost. Please visit [our events page on Eventbrite](#) for additional registration information.

### **Did You Know?**

We offer discounts to parents who choose quality rated providers. If you are interested in becoming quality rated and being able to market a new discount to your parents, please contact Michelle Crawford at [michelle.crawford@wfscapitalarea.com](mailto:michelle.crawford@wfscapitalarea.com) to learn more about Texas Rising Star, our quality rating system.

#### **REMINDER**

The Texas Rising Star Guidelines are currently under 4-year review. The Workgroup has concluded their review and drafted proposed revisions for consideration. Resources and materials are posted on the website for the public at <https://twc.texas.gov/partners/texas-rising-star-workgroup>. Feedback is welcomed at any time and we encourage you to utilize the email [TRS4yearReview@twc.state.tx.us](mailto:TRS4yearReview@twc.state.tx.us) for any comments, feedback, etc. that you may have.

## **CLASS Corner**

**Baby Talk: Tips for Talking with Infants in the Classroom**

As an infant classroom teacher, you know that talking to babies is important. For instance, you tell the infants in your care what they are looking at (“You see the new block basket on the shelf!”). You label objects (“You have the red ball!”). And you describe events that take place in the classroom (“The tray just fell off the table! That scared you.”). These are all examples of talking with babies. Why, then, can it be so challenging to do this consistently in the classroom?

### What is Baby Talk?

Teacher talk feels natural and comfortable. As we care for infants, we habitually chatter. For example, when we get ready to change a baby’s diaper, we say, “Oh my goodness, you are pretty wet! Let’s grab a fresh diaper, and change you!” Or we may say to an infant in a bouncy seat, “Wow, look at how many toys are out. I think every toy we have in the classroom is on the floor! I better pick these up before someone trips and falls!” We talk like this quite a bit in infant classrooms.

Then there’s communication support (talk directed at individual infants). We often talk “to” babies. We say things like, “Kayden, are you enjoying your pears?” Or sometimes, when a baby says “Ba, ba, ba, ba,” we may say back to the baby, “Ba ba ba? Do you want your bottle?” Notice how I’ve slipped “sometimes” into this paragraph? Talking directly to an infant also feels natural. But we might feel more self-conscious about imitating a baby’s vocalizations back to them.

Finally, there’s communication extension (teachers and infant having back and forth exchanges). During communication extension, the teacher gives the infants words to say, grabs on to any attempts at sounds an infant makes, and then engages in a back and forth exchange with the baby.

### Why is Baby Talk So Hard?

It feels less natural to extend conversations with an infant. Infants aren’t yet talking, at least, not with words. Without words, it’s challenging to know what to say to a baby. It’s easier to engage in an [extended conversation with a toddler](#) because they are starting to use words and phrases. It’s even easier to engage in a conversation with a chatty preschooler. But a baby? What am I supposed to do?

### How to Extend Your Conversations With Infants

What’s the most successful way to converse with a baby? Think: “I’m doing the talking for both of us!” **The adult is both the supporter and the interpreter of an adult-to-infant conversation.**

The teacher does this by talking to infants, pausing to watch the baby's reaction, and then interpreting what to say back. Ask yourself, "What might this baby say back to me?" For example:

*T: Kayden, are you enjoying your pears?*

*T: (pauses to watch Kayden’s face while he takes a bite)*

*K: (takes a bite, and says "mmm")*

*T: Mmmm. That’s a big bite from your spoon. You like the pears; you think they are pretty tasty.*

*K: (takes another bite)*

*T: You are hungry today. Yesterday you didn’t feel like eating, but today you are making up for it!*

*K: (makes a sour face at the next bite)*

*T: (smiling) Did I remind you how you felt yesterday? You do remember!*

Then, continue to watch and listen to Kayden. Keep up the conversation in a natural, back and forth fashion until Kayden signals he is ready to be done.

The above conversation is full of communication support and extension. While [filling in both sides of a conversation](#) may feel a little funny at first, it gets easier over time. Try practicing short conversations throughout the day to increase your comfort level. Before you know it, you'll be an expert at baby talk!

### Upcoming CCS Office Closures

Workforce Solutions Child Care Services will be closed:

April 10, 2020

May 25, 2020

### Updated Contact Information

General Information and Applying for Child Care Services:  
[InfoCCS@wfscapitalarea.com](mailto:InfoCCS@wfscapitalarea.com)

Currently receiving services and have a request or change to report:  
[ccsaustin@wfscapitalarea.com](mailto:ccsaustin@wfscapitalarea.com)

Issue with CCAA card (lost, damaged), attendance issues:  
[CCAA@wfscapitalarea.com](mailto:CCAA@wfscapitalarea.com)

Non-Payment of Parent Fee, Provider questions about payments: [ccsfinance@wfscapitalarea.com](mailto:ccsfinance@wfscapitalarea.com)

Provider questions, issues, or want to sign up: [CCSProviderservices@wfscapitalarea.com](mailto:CCSProviderservices@wfscapitalarea.com)

### Feedback

We welcome your response! Workforce Solutions Capital Area is committed to bringing quality child care news to the community. If you have comments about this newsletter or suggestions for future topics, please contact Nicole Robinson at [nicole.robinson@wfscapitalarea.com](mailto:nicole.robinson@wfscapitalarea.com) or 512.597.7130.



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