

## FAQ

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### **What is this study about?**

To understand how training for Google certificates and IBM SkillsBuild can lead to good jobs in the IT sector for people under-represented in IT jobs.

### **Who are we asking to participate?**

All workers who are registering with the Workforce Development Board to receive training in Google certificates and/or IBM SkillsBuild.

### **What will you be asked to do?**

We are not asking you to do anything. The Workforce Development Board with whom you have registered will send us your de-identified data.

### **Are there any possible risks to you?**

There are minimal risks to you – we will have no way to connect your information back to you.

### **Will you benefit from participation?**

No - you will not. But you will help us to learn what will make it easier for other workers like you to get the skills and training they need to get good jobs in IT.

### **Will it cost you anything to participate?**

No. We are not asking you to do anything.

### **Will you receive anything for participating in the study?**

No.

### **How will your information be kept private?**

We will not have any identifying information about you. Each person will get a Case ID – this is a random code to separate your information from your name. We will not have your name, social security number, address, other contact information, or employer name or address available to us. Your information will be stored in a database protected by a password. This will only be available to the Brandeis University researchers, and to the funder of the research, New Profit. When we publish the research no individual participant's information will be shared. Only the overall picture will be presented.

### **What will happen with your answers after this study?**

We will delete the data after three years. The information will not be used for any other study or research.

### **What if you don't want to participate or change your mind partway through?**

Participating in this study is completely voluntary. You can refuse to participate at any time by signing this form and sending it to the email listed in the next question.

### **Who can you contact if you have more questions?**

If you have any questions about the study, feel free to contact Lanni Isenberg at:  
[lanni@brandeis.edu](mailto:lanni@brandeis.edu)