


Provider Updates

- COVID Closures - If you have to close due to Covid, please be sure to let us know. Please send your license number, closure and anticipated reopening dates, and who is effected (whole school, certain classrooms, # of children).
- Reporting Absences - All providers are asked to report each time that a child has 5 consecutive absences. Please connect with parents and encourage regular attendance.
- Updated MOU and Provider Information Form - Starting this month we will be updating all provider agreements and sending you a Provider Information Form (PIF) based on your closure calendar, published rates, and facility information. Those will be sent via DocuSign for your review and signature.



Memorandum of Understanding

This Memorandum of Understanding is entered into between the Capital Area Workforce Development Board, Inc. D.B.A Workforce Solutions Capital Area (WFSCA) and:

Child Care Provider Name (hereafter referred to as Child Care Provider):	

Child Care Provider's Full Physical Address:	

State of Texas Child Care Regulation Operation Number:	
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Execution of this Memorandum of Understanding does not constitute a guarantee or commitment to refer any customers to the Child Care Provider.

SECTION 1 -- PURPOSE

- It is the purpose of this Memorandum of Understanding to describe the responsibilities of each party for the delivery of childcare services to the eligible families of Workforce Solutions Capital Area.

SECTION 2 -- TERM AND EFFECTIVE DATE

The parties hereto agree and understand that each of them may execute this Memorandum of Understanding on different dates, but hereby acknowledge that the effective date of this Memorandum of Understanding is [Click or tap to enter a date..](#) The Memorandum of Understanding will remain in effect until it is canceled or amended by either party up to three years, whichever comes first.

SECTION 3 -- PROGRAM DESCRIPTION

The objectives of the Child Care Services (CCS) program are:

Updated Maximum Reimbursement Rates

Licenced Center		
	Current Rate	New Rate
Infant	37.66	51.20
Toddler	34.50	46.00
Preschool	31.68	41.60
School Age	29.70	39.40

Licensed Home		
	Current Rate	New Rate
Infant	32.55	45.20
Toddler	30.03	41.60
Preschool	28.45	38.60
School Age	25.96	34.60

4- Star Licenced Center		
	Current Rate	New Rate
Infant	50.69	60.80
Toddler	47.00	54.40
Preschool	43.70	49.20
School Age	41.38	46.60

Child Care for Service Industry Recovery

- TWC recently approved funding to provide 12 months of childcare for Service Industry Recovery in the following categories:
 - Arts, Entertainment, and Recreation (such as actors, amusement and recreation attendants, fitness trainers, musicians and singers, etc.)
 - Accommodation and Food Service (such as hotel, motel, and resort desk clerks, waiters and waitresses, food preparation, chefs, etc.)
 - Retail Trade (such as cashiers, customer service representative, retail sales workers, stock clerks, etc.)
- Families must live in Travis County, meet the income guidelines, and have at least one parent working in a category above. If families live outside of Travis, they may be eligible for services at WFS Rural Capital Area or another board.

Maximum Gross (Pre-Tax) Income to Participate	
Household Size	Yearly Income
2	\$43,549
3	\$53,796
4	\$64,043
5	\$74,290
6	\$84,537
7	\$86,458
8	\$88,380

Child Care for Essential Workers (City of Austin)

- Workforce Solutions recently received funding from the City of Austin and CDBG to provide child care for children of Essential Workers in the following categories:
 - Child care Industry (teachers, caregivers, etc.)
 - Education (teachers, support staff, bus drivers, etc.)
 - Pharmacy and Healthcare Workers
 - First Responders
 - Critical Infrastructure (Grocery, Utilities, Trucking, etc.)
 - Other Infrastructure Workers (State and Local Government, Mail/Deliver Services, Banking, Gas Stations, Military, Restaurant and other Food Delivery, etc.)
- Families must live in the City of Austin, meet the income guidelines, and have at least one parent working in a category above.
- Families must select a TRS quality rated center with this program.
- Providers are asked to provide true attendance for any child enrolled in this program.

Maximum Gross (Pre-Tax) Income to Participate	
Household Size	Yearly Income
2	\$63,300
3	\$71,200
4	\$79,100
5	\$85,450
6	\$91,800
7	\$98,100
8	\$104,450

Business Coaching Available

The Texas Workforce Commission has launched a FREE business coaching program in partnership with AVANCE, Curantis Group, and Civitas Strategies Early Start to support child care providers with strategies to stabilize and strengthen your business.

The Texas Child Care Coaching Team is providing free assistance to any child care provider in the state.

Providers can receive support with a variety of topics:

- Securing federal relief funding;
- Support with loan forgiveness and debt repayment applications;
- Budgeting;
- Marketing;
- Improving payment and collections;
- Reducing costs;
- Strengthening systems;
- Staffing strategies;
- and more!

If you have any questions or need help, don't hesitate to reach out to the Texas Child Care Coaching team at Texas@ECEBizCoach.org.



**Attention Center & Home-Based
Child Care Providers**

**Business
Coaching Now
Available!**

Get FREE Business Coaching

Child Care Providers can now receive free business coaching to help navigate the financial and operational impacts of the pandemic. Through this goal-based coaching experience you will receive strategies to help you strengthen revenue, decrease expenses, and address risks that your business may face.

Business coaching will be offered in partnership by
AVANCE, Curantis Group, and Civitas Strategies Early Start.




WORKFORCE
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Quality Initiatives

- Training Opportunities Posted
 - 2020-21 Training Calendar posted on our Website (www.wfscapitalarea.com)
 - Upcoming Trainings include
 - TRS Category Trainings (offered quarterly)
 - Preparing for Emergencies
 - TRS Overview (November 9th)
- Texas Rising Star Providers
 - Please join us at our monthly TRS Director Meetings on the first Thursday of the month from 12-2pm or 6-8pm.
 - Our next TRS Director Meetings will be on November 4th.
 - Assessments have started! We have completed several assessments and are continuing to plan. You will hear from your assessor prior to your visit to collect required paperwork.



Texas 
Rising Star



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BakerRipley Child Care Services Team and Contacts

Topics/Questions	Contact Information
<u>Parent Inquires</u> - parents are interested in services, want to sign up for waitlist, need changes, etc.	austinccs@wfscapitalarea.com
<u>Finance Team</u> - questions about payments, missing dates, full time/blended amounts, etc.	ccsfinance@wfscapitalarea.com
<u>Provider Services</u> - updated your DOSS, attendance, holidays, etc.	ccsproviderservices@wfscapitalarea.com
<u>Quality Initiatives</u> - want to become a TRS provider, have questions about the process, PPR distribution, training, etc.	ccsquality@wfscapitalarea.com
<u>Local Referral Partners</u> – send in referral, become a referral partner, etc.	ccslocalreferral@wfscapitalarea.com
<u>Service Industry Recovery</u> - questions or inquiries about this program	sir@wfscapitalarea.com