



Provider Advisory Meeting Minutes

April 29, 2021

Workforce Solutions Capital Area Board staff introductions and Baker Ripley staff introductions.

No announcements at this time.

Quinton Buckley with Baker Ripley presents:

- Outreach and Enrollment Update—have increased enrollment
- POS Machines—you should have received a letter with instructions for returning your machines
- Monthly Referral Report—sending monthly list with all active referrals which will include all information. You should have received your report for April 2021
- Weekly Attendance—only Relative Providers are required to submit full attendance
- Reporting Absences—report 5 consecutive absences no later than the sixth day, link to report: https://wfscapitalareacom-xzivj.formstack.com/forms/providers_submit_excessive_absences
- Quality Initiatives Update—training opportunities are posted and live. TRS Directors Meeting every month. Thank you to our Quality Team for the recent health and safety supplies distribution!

****PowerPoint Presentation attached**

Paola Ferate-Soto with Austin Public Library presents on Library Resources:

- About the Library—Central Library, Austin History Center, 20 Neighborhood Branches, Bookmobile, Book Bike, and Recycled Reads Bookstore
- Getting a Library Card—free to residents within Austin city limits
- Resources—virtual library resources available
- Plan to open all libraries by June 28, except for a few that are currently undergoing renovation
- Library Programs—currently offered online. Events page lists everything and you can register for the programs there
- You can request programs for your centers—place on the website to book a librarian or contact Paola directly for English or Spanish story time
- Contact Paola for more information or if you have questions:

Paola.Ferate-Soto@austintexas.gov

Paola: 512-974-9820; Main Line: 512-9747400; or Customer Service: 512-974-7475

****PowerPoint Presentation attached**

Open Discussion:

- Chuck C.—will TWC still pay for Smart Care for providers? Yes, we do plan on continuing the services
- Madison M.—recruiting for more centers to participate in Pre-K Partnerships



- Elaine S.—are other providers able to sign up for Smart Care? Get with Quinton to see if there are any available spots

Next Meeting: May 27, 2021