



WORKFORCE
SOLUTIONS **Capital Area**

Connecting People to Jobs

Presentation Overview

- BakerRipley Child Care Services
Team and Contact List
- Outreach and Enrollment Status
- Local Referring Partners Overview
- Provider Updates and Reminders
 - Quality Initiatives
 - Input Requested

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BakerRipley Child Care Services Team and Contacts

Leadership Team	Email Address	Direct Number
<u>Program Director</u> – Quinton Buckley	quinton.buckley@wfscapitalarea.com	512-597-7134
<u>Operations Manager</u> – Kristy Smith	kristy.smith@wfscapitalarea.com	512-597-7258
<u>Early Care and Education Manager</u> – Jeni Pandolfi	jeni.pandolfi@wfscapitalarea.com	512-597-7185
<u>Intake Eligibility Supervisor</u> – Nestor Dominguez	nestor.dominguez@wfscapitalarea.com	512-597-7292
<u>Business Innovations Supervisor</u> – Latretia McGraw	latretia.mcgraw@wfscapitalarea.com	512-597-7230
<u>Information Resource Supervisor</u> – Carmella Green	carmella.green@wfscapitalarea.com	512-597-7194

BakerRipley Child Care Services Team and Contacts

Topics/Questions	Contact Information
<u>Parent Inquires</u> - parents are interested in services, want to sign up for waitlist, need changes, etc.	austinccs@wfscapitalarea.com
<u>Finance Team</u> - questions about payments, missing dates, full time/blended amounts, etc.	ccsfinance@wfscapitalarea.com
<u>Provider Services</u> - updated your DOSS, attendance, holidays, etc.	ccsproviderservices@wfscapitalarea.com
<u>Quality Initiatives</u> - want to become a TRS provider, have questions about the process, PPR distribution, training, etc.	ccsquality@wfscapitalarea.com
<u>Local Referral Partners</u> – send in referral, become a referral partner, etc.	ccslocalreferral@wfscapitalarea.com

Outreach and Enrollment

- Currently Pulling from the waitlist and outreaching to parents for potential enrollments
 - 4 Waves of Outreach to 1,767 children over the past 2 months (588 last week)
 - Currently received 129 applications for service (from Waves 1 -3)
 - There are just over 700 children on the waitlist currently
- Have a very low response rate (around 11% for the first 3 waves of outreach responded with applications)
- Let Parents Know that we are Enrolling
 - Please inform parents that we are enrolling and encourage them to complete a waitlist application
 - For parents that are already on the waitlist, please remind them to gather/prepare all of their paperwork

Local Referring Partners

- Quality Rated Center can also become a Local Referring Partner
 - Must complete an agreement and an orientation
 - For parents in your center or on your waitlist, a referral may be submitted to us.
 - If you are not currently signed up, please email ccslocalreferral@wfscapitalarea.com
- Local Referring Partners is Priority 3
 - We must outreach priority 1 and 2 first and then priority 3
 - Please prescreen for potential eligibility
 - Reside in Travis County.
 - Have a child/children under the age of 13 or 19 if a child with disabilities that needs child care.
 - Working/Training/In School at the minimum of 25 hours a week for a single-parent home and 50 hours a week for a 2-parent home.
 - Be within income guidelines – no greater than 85% of State Median Income
- Send your referrals to ccslocalreferral@wfscapitalarea.com

Provider Updates and Reminders

- Updated DOSS – in the process of collected updated DOSSs from all providers
 - If you have not completed, please sign and send back. If you have not seen an updated DOSS in your inbox, please email ccsproviderservices@wfscapitalarea.com
- Attendance – continue to submit attendance manually even if using the CCAA machine
 - There are no updates about how long we will be continuing manual attendance recording.
- Keep us Informed– please let us know if a child will not be returning, if a child does not attend 3 days in a row without parent contact, you are closing due to COVID, etc.
 - Please email ccsproviderservices@wfscapitalarea.com with any changes.
- School Age – referrals for providers providing full day care when schools go to remote only
 - We are continuing to process any changes that have been received from parents or providers.
 - Will need documentation from the school district stating that they are moving to virtual only
- Payment Review – with each payment, please review your payment record to ensure that all is correct (for example, school agers attending full time)
 - If not correct, please contact us so we can address the situation ccsfinance@wfscapitalarea.com

Quality Initiatives Update

- Health and Safety Supplies Distribution
 - 181 Providers, Serving 7,074 children
- Training Opportunities Posted
 - 2020-21 Training Calendar now posted on our Website (www.wfscapitalarea.com)
- Jeanette Watson Wage Supplement
 - Retention tool to supplement wages for teachers/directors
 - Education Level Obtained
 - Years of Service as a Teacher/Director
 - Priority will be given to those Centers that have 10 or more children from CCS and working at Texas Rising Stars programs.
 - The application will be ready soon on our website and due by January 29th, 2021
 - CCS will be sending out an email once the application is available to all providers.



Input Requested

- Texas Workforce Commission (TWC) is developing the Child Care and Development Fund (CCDF) State Plan for Fiscal Years 2022-2024. The CCDF State Plan will outline the policies, strategies and vision for the child care program, including the subsidy program and Texas Rising Star.
- We need to hear from YOU! To develop the 2022-2024 CCDF State Plan, TWC is seeking input from child care providers, parents, and other stakeholders across Texas.
- **Please complete our Stakeholder Survey to give us your opinion and indicate if you would like to participate in the Child Care Provider Virtual Focus Group.** We encourage you to share the survey link with other child care stakeholders including child care and early learning professionals, parents, advocates, and employers.
- The **Virtual Focus Group will be held from 6:30 PM – 7:30 PM on Wednesday, December 16th.** Space in the focus group will be limited to maximize participation. Details will be sent following the completion of the survey.
- The survey is available until December 15, 2020 at: <https://www.surveymonkey.com/r/TXStatePlan>